

From: [Chris Rhodes](#)
To: [Smith, Brian](#); [Jennifer Dodd](#); [Anna R. Sartors](#)
Subject: RE: [EXTERNAL] Update on sampling at Mr. Karpen's residence
Date: Thursday, July 6, 2023 9:00:26 AM
Attachments: [image001.png](#)

Good morning Brian

Sorry for the late response but you are correct that there are no concerns with the water quality at this time.

Chris Rhodes | Deputy Director
Division of Water Resources
2305 Silverdale Road
Johnson City, TN 37601
423-854-5419



[Customer Service Survey](#)

From: Smith, Brian <Smith.Brian@epa.gov>
Sent: Monday, July 3, 2023 8:12 AM
To: Jennifer Dodd <Jennifer.Dodd@tn.gov>; Anna R. Sartors <Anna.R.Sartors@tn.gov>
Cc: Chris Rhodes <Chris.Rhodes@tn.gov>
Subject: RE: [EXTERNAL] Update on sampling at Mr. Karpen's residence

We also do not typically test PWS or private residential water or unknown substances growing on faucets/shower heads. We will be discussing how to respond to Mr. Karpen's continued elevation of his concern, given the lack of issues identified at the PWS.

Chris – At this time I am still of the understanding that there are no concerns with the utility's drinking water quality. Please let me know if any concerns do arise. Thank you!

-Brian

From: Jennifer Dodd <Jennifer.Dodd@tn.gov>
Sent: Friday, June 30, 2023 4:24 PM
To: Anna R. Sartors <anna.r.sartors@tn.gov>; Smith, Brian <Smith.Brian@epa.gov>
Cc: Chris Rhodes <Chris.Rhodes@tn.gov>
Subject: RE: [EXTERNAL] Update on sampling at Mr. Karpen's residence

So the state lab said they would not be able to analyze an unknown substance and give us a

definitive result. I need to talk to Greg and Commissioner to see what they want to do next. I believe EFO staff gave Mr. Karpen the names of labs he could use himself. We don't normally test water for personal home owners and pay for a private lab. Would EPA be willing to do the analysis?

From: Anna R. Sartors <Anna.R.Sartors@tn.gov>

Sent: Friday, June 30, 2023 1:05 PM

To: Smith, Brian <Smith.Brian@epa.gov>

Cc: Chris Rhodes <Chris.Rhodes@tn.gov>; Jennifer Dodd <Jennifer.Dodd@tn.gov>

Subject: Re: [EXTERNAL] Update on sampling at Mr. Karpen's residence

Hi Brian-

I'm out of the office this coming up week but I'm copying Chris Rhodes and Jenny. I have not heard any news but they may have follow up information.

Thanks and have a great 4th of July!

Anna

Anna R. Sartors

Manager, Drinking Water Unit

TN Department of Environment & Conservation

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(615) 532-0159

On Jun 30, 2023, at 12:15 PM, Smith, Brian <Smith.Brian@epa.gov> wrote:

Hi Anna,

I hope all is well. When we last spoke about Mr. Karpen's concern, you mentioned TDEC was preparing to re-sample water from inside the residence. Do you have any results yet or any other highlights from response actions TDEC has taken?

Thanks for any update.

Brian Smith

Safe Drinking Water Branch

U.S. EPA, Region 4

404-562-9845 (o)

404-630-3866 (c)